

## Health Plans

All Medicaid Health Plans (MHPs) offer complete medical coverage, vision, dental, mental health, and transportation assistance. The following are listed in order of most broadly accepted plans.

### Priority Health Choice

616-942-0954 | 888-975-8102 | [www.priorityhealth.com](http://www.priorityhealth.com)

### Meridian Health Plan of Michigan, Inc.

888-437-0606 | [www.mhplan.com](http://www.mhplan.com)

### McLaren Health Plan

888-327-0671 | [www.mclarenhealthplan.org](http://www.mclarenhealthplan.org)

### Molina Healthcare of Michigan

248-925-1700 | 888-898-7969 | [www.molinahealthcare.com](http://www.molinahealthcare.com)

### Blue Cross Complete/Blue Cross Complete of Michigan

[www.mibluecrosscomplete.com](http://www.mibluecrosscomplete.com)

Main Phone Number: 800-228-8554

Medical Appointment Transportation: 888-803-4947 (TTY: 711)

### UnitedHealthcare Community Plan

248-559-5656 | 800-903-5253 | [www.uhccommunityplan.com](http://www.uhccommunityplan.com)

## Michigan Medicaid Dental Health Plans

### Delta Dental of Michigan

866-696-7441 | [www.deltadentalmi.com](http://www.deltadentalmi.com)

### Blue Cross Blue Shield of Michigan

800-936-0935 | [www.bcbm.com/healthykids](http://www.bcbm.com/healthykids)

## Need Help

### Ottawa County DHHS

616-394-7200 | [www.healthcarecounts.org/get-help](http://www.healthcarecounts.org/get-help)

Please have the following information ready along with any other information requested by your caseworker:

- MiBridges login
- All Department of Health and Human Services letters
- Application status questions

### Application Status

Self Service Portal: [www.healthcare4mi.com](http://www.healthcare4mi.com)

**Beneficiary Helpline:** Replace MI Health Card or coverage questions  
1-800-642-3195

**MI Bridges Help Desk:** Recover old account or technical support  
1-844-799-9876

**Call 211:** Additional help or to connect with more resources

**Help Me Grow:** Free local resources for children ages 0-5  
844-233-2244 | [hmgOttawa.org](http://hmgOttawa.org)

## Notice!

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# Medicaid Application Guide

OTTAWA COUNTY, MI



# READY

**WHEN APPLYING, HAVE THE FOLLOWING INFORMATION READY.** If you already have an account, you can look it up using your social security number:

- Last 30 days of pay/income for household
- Insurance card (if applicable) or name of insurance and ID or contract number
- Social Security number for all who are applying for services
- Passports, U.S. visas, and/or permanent resident card for non-U.S. citizens



**WATCH FOR MAIL** from the Michigan Department of Health and Human Services (DHHS) within 50 days of applying or within 20 days of applying for pregnant women.

- Immediately open and read all mail from DHHS.
- The deadline may be coming up quickly for requested verifications or decision letter requests.

VERIFICATION DEADLINE:

# SET

Write down and keep your MiBridges User ID, password, and three security question answers in a safe place.

**MI Bridges Login Information**

User ID:

Password:

**Security Question Answers**

Answer 1:

Answer 2:

Answer 3:

**Caseworker Name:**



**YOU MUST RETURN ALL REQUESTED DOCUMENTS BY THE DUE DATE** on the Verification Checklist (VCL) or your application will be denied.

Fax, upload, or bring your documents to a DHHS office. Please make copies of your documents for your records.

**Fax: 517-346-9888 | [michigan.gov/mibridges](http://michigan.gov/mibridges)**

VERIFICATION SENT:

# GO

Apply for Medicaid, MiChild, and Healthy Michigan Plans at [michigan.gov/mibridges](http://michigan.gov/mibridges) or call:

- 1-855-276-4627 Application Helpline
- 1-800-642-3195 Medicaid Customer Service
- 1-855-275-6424 DHHS Customer Service

DATE COMPLETED:



**YOU WILL RECEIVE A LETTER** stating your Medicaid/Healthy Michigan is active. After you are enrolled in Medicaid, you will also get a letter from MIEnrolls to select your Primary Care Physician (PCP) and Medicaid Health Plan (MHP) listed on the other side of this sheet.



**IF APPROVED**

You will receive a green MiHealth Card that verifies your eligibility. You will use this card as long as you are eligible for Medicaid in Michigan. You must show this card when you go for medical care. Never throw it away. If you need a new card, call 1-800-642-3195.



**IF DENIED**

If Medicaid/Healthy Michigan denies your coverage and you would like to appeal the decision, contact your main agency to file for a hearing.



**IF YOU CURRENTLY HAVE A DOCTOR:**

Call your doctor before you pick a plan to find out which MHP they accept.



**IF YOU NEED TO FIND A DOCTOR:**

Call MIEnrolls **888-367-6557** OR go online [www.healthcare4mi.com](http://www.healthcare4mi.com). Tell MIEnrolls which MHP and PCP you want. If you do not choose a plan and physician, a physician will be assigned to you.



**WHEN YOU RECEIVE A RENEWAL**

(redetermination) form it must be completed and returned for your coverage to continue. If you do not return the form, your plan coverage will be canceled and you will have to reapply.



**HANDY TIPS TO KEEP IN MIND**

- » **Changes to Medicaid Health Provider (MHP) and Primary Care Physician (PCP)**
  - You have 90 days from enrollment to change your MHP if you are dissatisfied. After 90 days, you must wait until your next open enrollment period.
  - You can change your PCP at any time. Check your health plan for in-network PCP options.
  - Please research MHP or PCP options before calling to make a change
  - To make changes call **888-367-6557** or visit [www.healthcare4mi.com](http://www.healthcare4mi.com)
- » **Your open enrollment period is the last digit of your case number.** For example, if your case number is xxxxxx8, your open enrollment period is the eighth month, August.
- » **You must report if you move or change jobs on MiBridges or call your caseworker or you risk losing coverage.**
- » **If you need transportation help, call your Health Plan or caseworker for transportation options available with your Medicaid plan.**